

Transition and Evolve your Business to a Full Managed Service Provider with

emPOWER Education

Exceptional Products Combined with Comprehensive Education

Your Ultimate Competitive Advantage



The Kaseya IT Automation Framework is the software solution of choice to successfully manage the IT infrastructure of multiple customers. Keys to success include improving productivity, expanding visibility, providing consistency and automating the IT services process. It's about being proactive VS reactive and offering a menu of full service solutions for your clients. By combining automated IT service delivery with a comprehensive business and technical education from Kaseya, you can transform your business without limits.

Kaseya is committed to assisting you in the business and technical transformation process to a Managed Service Provider (MSP) and to further foster the continued evolution of your business. This is accomplished in part, through participation in a range of educational offerings designed to jumpstart and sustain your business.

- Learn to transform and evolve your business
- Obtain in-depth Kaseya product knowledge
- Collect and learn to use powerful sales aids
- Receive customizable marketing tools
- Establish practical business resource partners

Kaseya Product Education

Combine world class education and training with the award winning Kaseya IT Automation Framework and experience a fast-track to successfully implementing automated managed services.

Kaseya Business Transformation Education

Courses designed and delivered by knowledgeable MSPs that will empower you to immediately transform your business.



"Kaseya has established a stellar reputation for providing leading technology for IT service automation. Providing comprehensive education and services offerings proves Kaseya's firm commitment to the success of their customers and partners."

Charles Weaver, J.D.

*Author – The Art of Managed Services
President, MSP Alliance - The International Association
of Managed Service Providers*

Kaseya *emPower* Education includes:

Kaseya Online

Provides virtually unlimited access to Kaseya online training. It combines the best of recorded presentations (Self Paced) with Live, instructor lead training - all from the convenience of your office. All content is revised throughout the year as industry standards change and Kaseya products are released or updated. Education tracks include both Business Transformation and Product Expertise. This offering can be purchased either on a per class basis, or as an annual subscription.

Kaseya Online includes two offerings, Live and Self Paced:

- Kaseya Online - Live - Per class attendance to a live training session.
 - > Purchase individually any course available on the Live Calendar.
 - > Register in advance and receive email log-in details. (Limit of 50 attendees per class).
 - > Unique class log-in allows only one connection to the class. This means you can not have multiple people logged into a class sharing the same log-in credentials

- Kaseya Online - Self Paced -Unlimited access to self-paced content.
 - > Customer receives company access code via email upon completion of order processing.
 - > An unlimited number of individual user-ids and passwords can be set up for a given customer.
 - > Includes unlimited access to the content, available 24x7 for a 12-month period using the established user-id & password.
 - > Technical library currently consist of 11 courses comprising 25 lessons covering all aspects of the product.
 - > Business library currently consist of 5 courses comprising 5 lessons on Business Transformation.
 - > Courses are updated frequently as the product updates or new modules are released.

* Kaseya Online is also offered on a Subscription basis which offers the best possible value by providing an unlimited number of employees with twelve (12) months of unlimited access to all Self-Paced content and Live training sessions. (Includes all of the above 2 options).

Kaseya BootCamp

In person instructor lead training in a public classroom environment, BootCamp provides three days of technical training targeted to engineers and operational managers. The course is designed to optimize interaction between participants in a technical discussion surrounding a successful Kaseya Implementation.

Kaseya On-Site

Customized on-site curriculum focusing on the customer's unique business processes and specific educational goals. Delivered in two day minimum increments at customer site or a customer designated facility.

Kaseya QuickStart

A series of consultative sessions for either MSP business transformation or Kaseya Product deployment best practices. The work plans consist of three sessions scheduled over a period of three weeks allowing for the participants to put in practice concepts introduced in prior sessions. Two check-up sessions are also included to allow for fine tuning best practices based on company needs. QuickStart sessions are primarily delivered on-line but can be conducted at the customer site in a condensed format.

About Kaseya

Kaseya is a global provider of IT automation software for IT Solution Providers and Public and Private Sector IT organizations. Kaseya's IT Automation Framework allows IT Professionals to proactively monitor, manage and maintain distributed IT infrastructure remotely, easily and efficiently with one integrated Web based platform. Kaseya's technology is licensed on over three million machines worldwide.